

Notice to Policyholders in DeKalb and Ogle Counties

The severe weather system that moved through Illinois April 9, 2015 prompted Illinois Governor Bruce Rauner to declare DeKalb and Ogle counties state disaster areas.

In follow up to Governor Rauner's declaration, the Illinois Department of Insurance (DOI) issued a [bulletin](#), which outlines certain protections and safeguards for policyholders in the affected disaster areas. Further, the bulletin requires insurers to post a web site notice indicating all actions to comply with the bulletin.

As a result, ISMIE Mutual issues the following notice to policyholders in DeKalb and Ogle counties:

No cancellations and non-renewals. There will be no cancellations or non-renewals for these insureds from April 9, 2015 until June 9, 2015, or a later time if deemed reasonable depending on an individual consumer's circumstance.

Availability of Illinois Department of Insurance. The Illinois Department of Insurance is available to you should you wish to file a complaint regarding any disaster-related dispute or issue. Policyholders may call the Department's toll-free complaint hotline at 1-866-445-5364, or [file a complaint online](#).

Policyholders impacted by the severe weather should contact the ISMIE [Underwriting Division](#) or your broker for assistance.