

ISMIE Summer School is in Session!

Learn How to Make Your Practice Safer With These Upcoming Live Events and Webinars

DATE/TIME	LIVE SEMINARS AND WEBINARS	REGISTER ONLINE:
June 8, 2017 9:00 a.m. - Noon	Live Seminar/Naperville: "Aging Patients: How to Meet Their Needs and Keep Them Safe"	www.ismie.com/register
June 16, 2017 9:00 a.m. - 2:00 p.m.	Live Seminar/Skokie: "Communications for Staff: The Keys to Building Trust and Improving the Patient Experience"	www.ismie.com/staff
June 22, 2017 Noon - 1:00 p.m.	Live Webinar: "Tracking and Follow-up"	www.ismie.com/tracking
July 13, 2017 Noon - 1:00 p.m.	Live Webinar: "Protecting Your Practice's Privacy & Security"	www.ismie.com/privacy
July 19, 2017 9:00 a.m. - 2:00 p.m.	Live Seminar/Oak Brook: "Communications for Staff: The Keys to Building Trust and Improving the Patient"	www.ismie.com/staff
September 28, 2017 Noon - 3:00 p.m.	Live Seminar/Chicago: "Fellowship Fundamentals: Communications"	www.ismie.com/communications

ISMIE Offers New Online Course on Office-Based Painkiller Prescribing

According to the latest data from the Centers for Disease Control and Prevention, 91 Americans die every day from an opioid overdose that includes prescription opioids or heroin.

To help strengthen procedures in prescribing for noncancer pain management, consider our new online course, "Opioid Prescribing in the Office: What You Should Know." Part of ISMIE's Risk Management education series, this course will help you to:

- Identify the risks of prescribing opioids for chronic, noncancer pain management;
- Describe different tools that can be used to mitigate risk, and;
- Recognize situations in which it would not be advisable to prescribe opioids.

Clinician policyholders who complete this course may be eligible to earn a 1% premium discount and *AMA PRA Category 1 Credit*[™]. To register online, go to www.ismiemutual.com/opioids.

Don't Let Ransomware Infect Your Practice!

Earlier this month, more than 200,000 organizations – including Britain's National Health Service – succumbed to a global ransomware attack. What to do? First, update your software. And if you're on Windows, check www.ismie.com/security to see if there's a specific security patch for your operating system.



How to **SPOT** Ransomware



You or a team member clicked on a link or file that might be malicious in nature.



Your computer's brain – the CPU – is running faster for no apparent reason. It could mean that ransomware is moving through your system and locking up files.



Suddenly, you cannot access data files at all. Ransomware encrypts, deletes, relocates or renames data.



Your IT staff picks up suspicious chatter between the ransomware and the attackers' control center.

Preparation is protection. Work with trusted IT professionals to help you spot and repair vulnerabilities in your system. Next, visit ISMIE.com. Your policy offers cyber liability protection at no extra cost. Questions? Call ISMIE's Underwriting Division at 800-782-4767 or email underwriting@ismie.com.

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Look for That White ISMIE Envelope!

Most ISMIE policyholders renew their coverage July 1, so be on the lookout for the large white envelope with the words, "Important Documents from ISMIE Mutual for You to Read and Keep" on the front.

All policyholders receive this material 30 to 60 days prior to their renewal date.

By the way, did you know you can switch to paperless renewal? Start by logging in to www.ismie.com and click at the upper right on "MyISMIE." At left, click on "Policyholder Info" and then scroll down to the "Document Preferences" section. Once you're there, choose the paperless option for all your policy documents.



If you have questions, contact your broker partner or the ISMIE Underwriting Team at 800-782-4767 or email underwriting@ismie.com.

Renewed Your Medical License Yet? Save Money and Time By Calling the ISMIE Renewal Hotline!

Make your Illinois medical license renewal process quick and painless this year – **call ISMIE's Renewal Hotline Team at 800-632-7478 between 8:30 a.m. and 4:30 p.m., open each business day through the July 31 deadline.**

By going through ISMIE, you won't have to pay online processing fees charged by the Illinois Department of Financial and Professional Regulation (IDFPR) for your renewal. **However, all other regular charges apply.** The cost of a three-year medical license renewal is \$690, and it's important to remember that if you have any controlled substances licenses, you must also renew them at this time. A \$15 fee is required for each controlled substance license renewal.

For physicians who prefer to go it alone, start at www.idfpr.com. As we've mentioned, IDFPR renewal reminders have gone paperless via email – by now, you should have received yours with an individual PIN to start the renewal process. However, if you missed that reminder, you can still renew by providing your medical license number, Social Security Number and date of birth.

Please Note: If you already renewed your medical license, but forgot to renew your controlled substance license(s), call us. We can help. Contact us at licensure@ismie.com or call 800-632-7478.

