

June 21, 2018

ISMIE Indemnity Now Offers Medical Liability Protection in All 50 States!

Practice models are changing every day and for all health professionals, flexibility is the name of the game.

Wherever you want to grow in the future, ISMIE is here to grow with you. Now available to write coverage in all 50 states, our ISMIE Indemnity unit can help your practice expand with innovative and price-competitive professional medical liability coverage that can take you around the state or across the country.

ISMIE Mutual – the parent of ISMIE Indemnity – is also continuing to expand nationwide, offering medical liability products on an admitted basis in 10 states and the District of Columbia.

At ISMIE, it's all about where you and your patients need to be. Visit www.ismie.com/growth to learn more.



'Copy and Paste' in EMRs is Fast, Easy ... and a Potentially Huge Source of Medical Liability Risk. Here's How to Protect Your Practice

You've seen the statistics – the average physician spends more than *half* of their workday interacting with their electronic medical record (EMR) system. That can mean a daunting temptation to find recordkeeping short cuts, and copy and paste is just one of them.

But this can be a bad idea, and here's why.

The temptation to save time can cause health professionals to mistakenly carry forward incorrect or outdated patient information when copying earlier information into a new section. Even worse, copied information could mistakenly make its way into another patient's record. Furthermore, copy-and-paste activity can be tracked on many EMR systems, providing potential evidence that can be used in court to undermine the integrity of your medical record – even if everything was done properly.

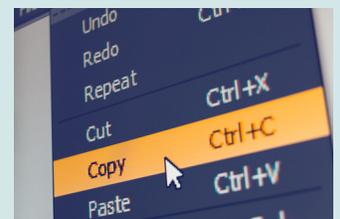
If you've used copy and paste before, you're certainly not alone. A recent JAMA study* of a major California medical center's EMR system usage showed that more than **80 percent** of their inpatient entries were copy and paste.

Time to break the habit.

Start by reviewing **Electronic Medical Records**, part of ISMIE's extensive risk management resource library. You'll find guidance for best practice protocols on EMR usage, including proper documentation and review techniques. It's at www.ismie.com/emr.

Questions? ISMIE's risk management team is here to help. Contact us at underwriting@ismie.com or **800-782-4767**.

*www.ismie.com/jama



Checked the ISMIE Live Events Calendar Lately? Don't Pass Up Valuable Training for You and Your Team

Keep an eye on the ISMIE events calendar through the summer – live seminar and webinar dates are added regularly and registration is available online at www.ismiemutual.com:

September 14, 2018 | 9 a.m. – 2 p.m. | Seminar | Lisle
Communications for Staff: The Keys to Building Trust and Improving the Patient Experience

October 10, 2018 | 9 a.m. – Noon | Seminar | Springfield
Beyond the Basics: Advanced Communications for Physicians and Other Clinicians

November 7, 2018 | 9 a.m. – 2 p.m. | Seminar | Schaumburg
Communications for Staff: The Keys to Building Trust and Improving the Patient Experience

November 27, 2018 | 9 a.m. – Noon | Seminar | Naperville
Beyond the Basics: Advanced Communications for Physicians and Other Clinicians

ISMIE®

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ISMIE NEWS briefs is a newsletter for policyholders published monthly by ISMIE Mutual Insurance Company
Toll free: 800-782-4767 Phone: 312-782-2749



Early-Bird Registration Now Open for Nov. 2 ISMIE Risk Management Symposium, 'Thriving in Change'

The third annual ISMIE Risk Management Symposium, 'Thriving in Change,' will be held November 2 at the Hilton Chicago/Oak Brook Hills Resort & Conference Center.

The one-day event will feature top speakers focused on leading patient safety and risk management topics - telemedicine, genetic testing, precision medicine, polypharmacy, diagnostic accuracy, burnout and resilience, and much more.

The event is **free** to all ISMIE-insured physicians and clinicians. A \$99 early-bird rate (\$199 after October 1) is available to employed staff of ISMIE policyholders. Early registration for all other physicians, clinicians, practice administrators and risk managers is \$399 (\$499 after October 1).

A limited number of rooms are available for a conference rate starting at \$119 through October 12.

Go to www.ismierms.com to register or learn more.

Patients Hitting the Road for Summer Fun? Here's Three Useful Apps from the CDC

If your patients have ever called in with a question about which shots to get before a major trip or wondered about safe food or water at a destination, here are three helpful resources as close as their smartphone.

The Centers for Disease Control and Prevention offers Android and iPhone versions of three useful travel apps:

- **TravWell offers** destination-specific vaccine recommendations, packing checklists and a way to store travel documents, medications and immunization information and reminders for medication or vaccine boosters.
- **Can I Eat This?** provides a country-specific guide for safe food and beverage options.
- **CDC Yellow Book 2018** is the agency's bible on international health risks. Though written for medical professionals, it's useful for travelers in general, providing full text search to find specific topics quickly, easy-to-use maps, tables and charts, and a full reference on vaccination and preventative care.

Make It a Safe Fourth!

July 4th is almost here, which means it's a good time to share safety tips with patients on fireworks, food safety and outdoor cooking.



The latest numbers from the U.S. Consumer Product Safety Commission show that an average of 250 people head to the emergency room each day with fireworks-related injuries during the month around the Fourth.

Also, the Centers for Disease Control reminds us that food poisoning peaks in the summer months when warmer temperatures help foodborne germs spread quicker. So be ready.

And as summer moves into full swing, here's another reminder.

Don't forget that ISMIE offers a Suspended Coverage option covering leaves of absence from your practice ranging from a month to a full year at a discounted premium. To learn more, email ISMIE's underwriting department at underwriting@ismie.com or call **800-782-4767**.