

In This Issue

[Report: Hijacked Medical Records Worth More than Stolen Credit Cards](#)

[Read this Before You Tweet, Like or Post](#)

[When Can You Fire a Patient? Find Out with Latest Lessons of the Field](#)

[Countdown to Risk Rewards Deadline: Avoid a Last Minute Cram Session](#)

Encourage Self Exams, Early Detection During Breast Cancer Awareness Month



Each year, more than 40,000 women in the U.S. die from breast cancer according to the National Breast Cancer Foundation.

So amid the prevalence of pink this month, remind patients

Report: Hijacked Medical Records Worth More than Stolen Credit Cards

Medical records aren't credit cards - if stolen, one phone call doesn't cancel or erase the information they may contain. And [according to Reuters](#), hijacked medical records can even be used to make fake IDs, which are then used to buy drugs and/or medical equipment resold on the black market.



So if it's time for a security check on your practice's data, keep in mind the following.

Part of your policy: A cyber liability safety net

Cyber liability protection is a free feature of your policy (subject to a deductible). Be familiar with the [particulars of this coverage](#), and remember that time is of the essence when reporting a cyber liability claim.

If you become aware of a breach, contact the ISMIE Claims Division at 800-782-4767 or send an email to claimreports@ismie.com.

ISMIE's security-related education

This year's Practice Management Day sessions include *Protecting Privacy and Security in Your Practice* and *The Do's and Don'ts of E-communication*, as well as other topics.

Policyholders, practice managers and employed staff are

to look for the early warning signs of the disease through self-exams, screenings and mammograms.

Visit the [National Breast Cancer Awareness Month website](#) for more info and resources.

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managing risk

encouraged to attend one of the following programs, which run from 8:30 a.m. to 4 p.m.

- [October 23 in Hoffman Estates](#)
- [November 18 in Alsip](#)

All programs are offered at no charge to policyholders and their staff. CME available; breakfast and lunch will be provided. Questions? Please contact ISMIE's Risk Management Division at 800-782-4767 ext. 3300 or email riskmanagement@ismie.com.

Resource library

Get cyber security advice right from your computer, phone or tablet by visiting [ISMIE's resource library](#). There you can browse a long list of related topics, then dig into extensive guidelines for *Medical Record Security*, *Medical Record Documentation*, *Mandatory Reporting Checklist*, and *Office Systems*.

Keep your practice safe; take advantages of these resources today.

Read this Before You Tweet, Like or Post

Office small talk with patients can lead to the discovery of shared interests, similar hobbies and mutual friends. No big deal - doctors and patients can be friends.

But can they be *Facebook* friends, *Twitter* pals or *LinkedIn* connections?

Find out with the [Social Media Guidelines for Physicians](#), a resource developed by the Illinois State Medical Society. The guide includes five policies and sample workplace scenarios to help guide you on this critical - and complex - topic.

You'll learn what to include in your practice's social media and electronic communications policy, how to run a practice-sponsored social media account, and get tips on user agreements and informed consent rules.

Questions? Please call 800-782-4767 ext. 3004 or send an



email to sherridevito@ismie.com.

When Can You Fire a Patient? Find Out with Latest Lesson from the Field

One of the most frequent risk-related questions we receive is when, if, or how a physician can dismiss a troublesome patient from his or her practice.



Check out the latest "Lesson from the Field:" [Can I Fire This Patient?](#), a case study on problematic patients and what you need to know before formally dismissing them from care.

Take the "Lesson" today and discover:

- Specific techniques on patient dismissal for ISMIE policyholders.
- Ways to work with patients to remedy the issue.
- Advice on dismissing drug-seeking, verbally abusive and/or delinquent patients.

In case you missed previous installments of "Lessons from the Field," please note they're [archived on our website](#). Questions? Please contact ISMIE's Risk Management Division at 800-782-4767 ext. 3300 or email riskmanagement@ismie.com.

Countdown to Risk Rewards Deadline: Avoid a Last Minute Cram Session

Has it been awhile since your last Risk Rewards "checkup"?

If so, don't delay; log in to your [Managing Risk Partnership Program webpage](#) to see the courses you've completed and which ones you'll need to finish to earn a 15% or 10% two-year premium discount OR a 10% one-year premium discount.

Remember, our online learning programs are easily accessible from your computer, notepad or handheld device - any time, day or night.

For questions regarding coursework, call the Risk Management Division at 800-782-4767, ext. 3300 or send an email to riskmanagement@ismie.com.

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