



---

## *What to Do During Patient Safety Awareness Week? Learn with ISMIE!*

---



***March 10-16 is Patient Safety Week, a Good Time to Review ISMIE's Managing Risk Education Offerings. Here's Where to Find Them***

Patient Safety Awareness Week [starts](#) next Sunday.

It's a good time to review ISMIE's lineup of live risk management events, coursework

and topic-specific resources to protect your practice.

Here's where to begin:

**Online coursework.** With [new additions](#) for 2019, all ISMIE online coursework is available when you are to review helpful skills and techniques to manage everyday liability risk. ISMIE coursework not only helps you earn valuable premium [discounts](#), but many courses in our extended [library](#) offer the ability to earn *AMA PRA Category 1 Credit™* or Maintenance of Certification (MOC) points for successful completion.

**Risk management resources.** A wide variety of patient safety and risk management issues come up every day at most practices, and ISMIE's regularly updated [Risk Management Resource Library](#) can help. Also, ISMIE's "[Lessons from the Field](#)" series offers in-depth case studies and action items on pertinent risk management issues.

**Seminars and webinars.** Whether you have time to join us in person or check in via desktop or mobile, ISMIE helps policyholders learn through live events that target the most pressing issues in patient safety. Here are our latest schedules of live [seminars](#) and upcoming [webinars](#), which include a webinar series on how to prepare for the 2019 risk assessment.

Need more information? Check this [overview](#), and if you have questions, don't hesitate to contact our risk management team at 800-782-4767 or by [email](#).



### ***New Resource Takes Aim at Illinois Medicaid MCO Denials***

If you've struggled with claim denials from Illinois' Medicaid managed care system, help is on the way.

The Illinois Association of Medicaid Health

Plans ([IAMHP](#)), which represents the [six](#) Medicaid managed care insurers operating in the state, has developed a new manual in partnership with the Illinois Department of Healthcare & Family Services ([DHFS](#)) to standardize claims- and billing-related policies and procedures.

You can find that resource [here](#).

Last month, Illinois lawmakers introduced several bills aimed at the state's Medicaid managed care program, including some demanding more uniform rules to prevent denials of claims due to process and paperwork rather than medical reasons. They include [S.B. 1697](#), which would require insurers to standardize medical-necessity documentation and service authorization, and [S.B. 1807](#), which aims for accurate, on-time reimbursement – whether or not insurers' provider rosters are up-to-date.

Follow *ISMIE News* for further updates on this important practice issue.



### ***ISMIE is Focused on Maternal Care – Check Out this Timely New Coursework at ISMIE.com***

In the past year, there's been extensive [news coverage](#) on U.S. maternal mortality statistics, and ISMIE is offering new educational resources to address this important patient safety issue:

- [Levels of Maternal Care in the United States: What Does This Mean for You?](#) is an archived version of a January 2019 ISMIE webinar that examines levels of maternal care and key components of a critical care obstetrics program.
- Postpartum Hemorrhage [Part 1](#) and [Part 2](#) offer an extensive look at a complication that affects 5 percent of all deliveries and is the cause of approximately 500 maternal deaths in the United States each year.

If you're new to ISMIE, keep in mind we're constantly replenishing all of our policyholder resources and educational offerings to meet patient safety challenges in all the practices we serve. For our full lineup of coursework and live events, [click here](#), and for topical information, visit ISMIE's [risk management resource library](#).



### ***Quick – When Was the Last Time You Updated Your Passwords?***

As medical practices move more functions online, it's important to consider the security of the passwords you and your team use.

Experts say it's important to safely gather and store passwords and change

them periodically – at least [once or twice a year](#).

And here's a reminder from ISMIE: Your coverage comes with [cyber liability](#) protection at no extra cost, and [higher limits](#) coverage is available.

Want to know more about your cyber liability protection? Contact the ISMIE underwriting department at 800-782-4767 or by [email](#).

---

ISMIE Mutual Insurance Company  
800-782-4767 | [www.ismie.com](http://www.ismie.com) | [e-news@ismie.com](mailto:e-news@ismie.com)  
©2019 ISMIE Mutual Insurance Company

See what's happening on ISMIE Social Media:

